



307 Lake Shore Boulevard East  
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## Visitor Accessibility Guide: 307 Lake Shore Boulevard East

At 307, the main office and experimental workspace for Sidewalk Labs in Toronto, we are committed to providing visitors with inclusive and barrier-free experiences. We want everyone to feel welcome and have equal access to the experiences we offer. We have prepared this accessibility guide to help you with your visit. We hope to see you soon at 307!

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### PLANNING YOUR VISIT

Whether you are coming for a general visit or to attend a particular event, we can assist you in making the most of your experience at 307. If you or someone you are accompanying requires accommodation, please let us know in advance. This way we can take the appropriate measures to ensure your visit is as optimal as possible. You can let us know you're coming by sending us an email at [307@sidewalktoronto.ca](mailto:307@sidewalktoronto.ca).

Our doors will be open to the public every Saturday and Sunday from 12-6 p.m., beginning June 30, as well as on weekdays for certain events. You can keep up-to-date with 307 activities by visiting the Sidewalk Toronto website: [www.sidewalktoronto.ca](http://www.sidewalktoronto.ca).

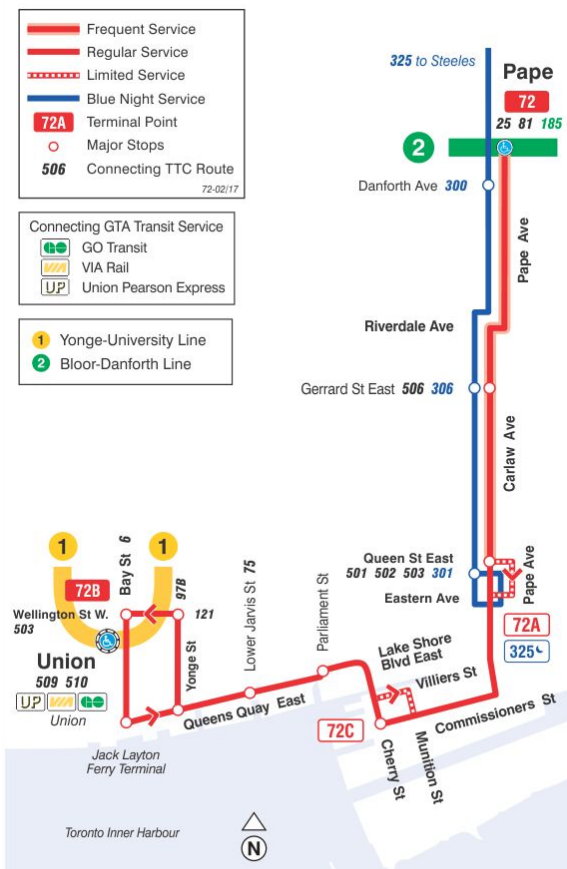
## GETTING TO US

307 is located at [307 Lakeshore Blvd East, in Toronto, Ontario](#). We are accessible by foot, bicycle, car, and public transit. Feel free to contact us at [307@sidewalktoronto.ca](mailto:307@sidewalktoronto.ca) to let us know what accommodations you may require for your visit.

## BY PUBLIC TRANSIT

### TTC

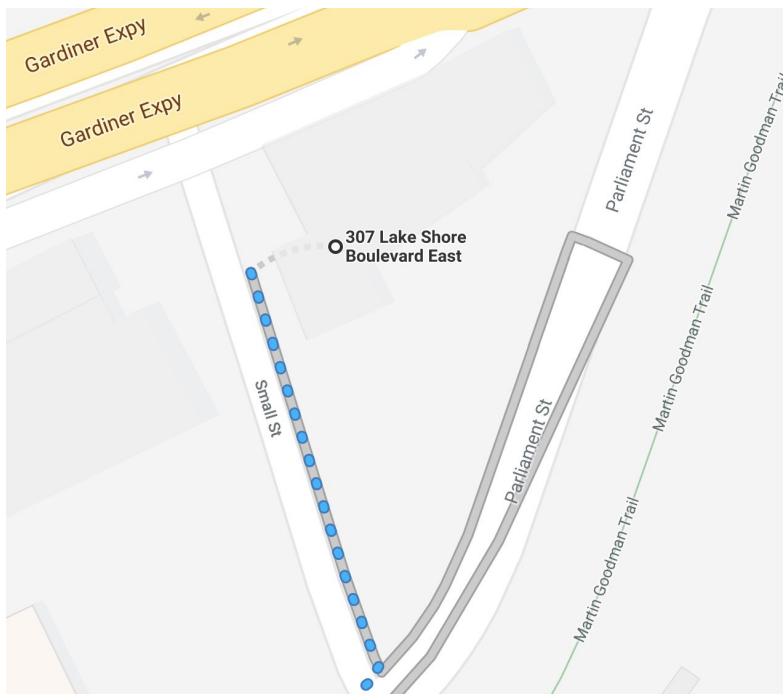
[307 Lakeshore Blvd E](#) is accessible by TTC. We are located near the [Parliament St at Lakeshore Blvd E](#) bus stop, located along the [72B Pape](#) bus route. The [72B Pape](#) bus runs between two wheelchair-accessible subway stops, Pape and Union stations. The northbound and southbound bus stops near our location are sheltered. More information to aid your visit can be found on the TTC's accessibility services website: [www.ttc.ca/TTC\\_Accessibility/index.jsp](http://www.ttc.ca/TTC_Accessibility/index.jsp).



## WHEEL-TRANS

There is a designated drop-off/pick-up point located on the east side of Small Street, between Parliament Street and Lakeshore Blvd E. The Wheel-Trans stop is conveniently located right by our 307 Lakeshore Blvd E building. TTC Wheel-Trans services can be arranged on their website:

[www.ttc.ca/WheelTrans/Booking/index.jsp](http://www.ttc.ca/WheelTrans/Booking/index.jsp).



## BY CAR - ACCESSIBLE PARKING

Designated pay-and-display parking will be available at [333 Lakeshore Blvd E](#) (enter from Parliament St). The parking day-rate at this location is \$10.

## BY LOCAL AND ACCESSIBLE TAXI SERVICES

Below you will find a list of Toronto taxi transportation services that specialize in accessibility. *(Please note: these are third-party service providers, which may or may not serve your needs. They are offered in this guide to provide you with multiple quick-access options.)*

### WHEELCHAIR ACCESSIBLE TRANSPORT

Telephone: 416-839-0722

[www.wheelchairtaxi.info/](http://www.wheelchairtaxi.info/)

Wheelchair Accessible Transport meets the unique needs of seniors, persons with physical or mental disabilities, children, and adults with wheelchair transportation needs.

#### DIGNITY TRANSPORTATION INC.

Telephone: 416-398-2222

[www.dignitytransportation.com](http://www.dignitytransportation.com)

Dignity Transportation is a local Toronto/GTA transportation taxi dispatch service that offers various wheelchair accessible options, which include vans, sedans, and limousines.

#### WHEELCHAIR ACCESSIBLE TRANSIT INC.

Telephone: 416-884-9898

[www.wheelchairtransit.com](http://www.wheelchairtransit.com)

Wheelchair Accessible Transit Inc. is a transportation taxi dispatch service for the Greater Toronto Area. They offer flat-rate services to destinations across Southern Ontario; Toronto/GTA rates vary.

#### LYFT TORONTO

Lyft is a smartphone taxi transportation dispatch service that is accessed via installing the Lyft app on your device. Lyft offers a Local Accessible Vehicle dispatch option for the City of Toronto/GTA. For more information follow this link:

[help.lyft.com/hc/en-ca/articles/115013081668-Accessible-Vehicle-Dispatch](http://help.lyft.com/hc/en-ca/articles/115013081668-Accessible-Vehicle-Dispatch).

Here are some tips for using Lyft accessibility:

<https://help.lyft.com/hc/en-ca/articles/115012926827-Wheelchair-Policy>.

#### UBERWAV

UberWAV is a smartphone taxi transportation service dispatch service that is accessed via installing the Uber app on your device. UberWAV offers a Local Accessible Vehicle dispatch option for the city of Toronto/ GTA. For more information follow this link:

[www.uber.com/en-CA/ride/uberwav](http://www.uber.com/en-CA/ride/uberwav).

## BY BICYCLE

#### BIKE PARKING

There is limited bicycle parking on site, with more free bicycle parking located at [333 Lakeshore Blvd E](#) (enter from Parliament St).

#### BIKE SHARE

There is a Bike Share Toronto station on site, located at Parliament St. and Lake Shore Boulevard E.

## HOW 307 IS ACCESSIBLE

- The entrance into 307 is made accessible with incline ramps and assistive railings, stairs, and incline railings. A wheelchair lift to access the second-floor offices will be installed by July 31, 2018.
- The main entrance into 307 is fitted with automatic doors.
- The venue offers wide and unobstructed pathways within the interior.
- The venue is furnished with select wheelchair-accessible bathrooms.

- High-contrast and braille navigational signage are positioned throughout the facilities to assist blind or low-vision visitors for wayfinding.
- Digital wayfinding: 307 features BlindSquare beacons that provide information on how to navigate 307 if you have a mobile device and the [free “event” version of the BlindSquare app](#). QR Codes are also featured throughout 307 to provide audio experiences of 307 explorations-in-progress. Visitors with low-vision or who are blind can locate QR Codes using the BlindSquare app.
- Many seating options are available to accommodate diverse needs.
- Power outlets for service device charging are available.

## SUPPORTS WE OFFER

Our team have AODA accessibility training and are able to assist with accommodation requests. On-site you can talk to someone at the visitor desk, or you can reach out to us via email at [307@sidewalktoronto.ca](mailto:307@sidewalktoronto.ca). Below is a list of some of the ways we offer inclusive support at 307:

- 307 staff can assist visitors with navigation of the venue.
- 307 staff can make necessary arrangements for specific accommodation requests made within reason and with enough notice to source necessary resources.
- We welcome and seek to support any assistive devices that visitors may require.
- Information can be provided in alternative formats.
- Specialized seating is available, such as seating with or without an armrest or backrest.
- We provide an accommodating and welcoming environment for support persons and caregivers, as well as for service animals (including water bowls).

For select mainstage events and activities, the following accommodations can be made for you prior to your arrival by emailing us at [307@sidewalktoronto.ca](mailto:307@sidewalktoronto.ca):

- priority seating for events (e.g. seating near exits or near front of activities)
- audio description
- Communication Access Realtime Translation (CART)
- ASL translation
- 307 staff support for assistive wheeling, guiding, or interpretation of materials

*(Please note that any special request should be arranged in advance of your visit, allowing us time to make any special arrangements. Some accommodations may not be possible due to time constraints. You can reach out to our team at [307@sidewalktoronto.ca](mailto:307@sidewalktoronto.ca) should you need to make any special arrangements or have any questions about our accessibility supports.)*

## ANSWERS TO QUESTIONS YOU MIGHT HAVE

### **Q: Who should I contact before my visit?**

**A:** If you feel you need to contact us before your visit, you can email us at [307@sidewalktoronto.ca](mailto:307@sidewalktoronto.ca). Let us know if there's anything we can do to help or prepare for your visit. We will get back in touch promptly.

### **Q: Can I still experience 307 if I have a hearing impairment?**

**A:** Yes! 307 offers sensory experiences with accessible options for everyone. Information about our activities at 307 will be presented as text. 307 will offer closed-captioning and ASL interpretation for select events, and we will accommodate requests when given notice. Our 307 staff are always on hand to answer any questions you may have.

### **Q: Can I still experience 307 if I have a vision impairment?**

**A:** Yes! 307 is a simple open-concept space, with high-contrast and braille signage to support accessible wayfinding. 307 also features digital wayfinding. Visitors can use BlindSquare navigational beacons with the [free "event" version of the BlindSquare app](#), which reads audio navigation messages as you move around the space. In addition, 307 features QR codes that link to audio versions of information about our explorations-in-progress. For special events, we can support visitors with audio description upon request; email us at [307@sidewalktoronto.ca](mailto:307@sidewalktoronto.ca). And we will always have staff on-site to assist you with any support you may need.

### **Q: What if I don't read Braille?**

**A:** That is totally fine! 307 also features digital wayfinding beacons accessed using the [free "event" version of the BlindSquare app](#). The app also can read QR codes to activate an audio version of text about our explorations-in-progress. Upon request, we will support visitors with live audio description for special events; email us at [307@sidewalktoronto.ca](mailto:307@sidewalktoronto.ca).

### **Q: Can I still experience 307 if I have a cognitive impairment?**

**A:** Absolutely! If you need special accommodation, you can let us know prior to your visit by emailing us at [307@sidewalktoronto.ca](mailto:307@sidewalktoronto.ca). You can also our staff know in person at the visitor's desk.

### **Q: What if I use a wheelchair?**

**A:** 307 is wheelchair accessible. The public entrance to our building is made accessible with two ramp entrance ways. Several washrooms are fully wheelchair accessible. The interior of

307 has an open-space concept that supports easy wheelchair navigation. If you need access to the second-floor offices, we are installing a wheelchair elevator lift on the north-facing side of 307, which will be accessible after July 31, 2018.

**Q: What if I am travelling alone and need assistance getting to 307 from the bus stop?**

**A:** Staff at 307 are more than happy to accommodate visitors who need assistance navigating our venue during a visit, including to and from nearby bus stops. To schedule an accessibility pick-up from our bus-stop, email us at [307@sidewalktoronto.ca](mailto:307@sidewalktoronto.ca).

**Q: What if I need a quiet place to go for a while?**

**A:** 307 is an event space that can attract heavy pedestrian traffic during our open hours, as everyone is excited to visit see what's happening on our site! If you require a quiet place during your visit, please visit our front desk or speak to a 307 staff member, and we will do our best to accommodate you.

**Q: How do I know when 307 is open and what is happening at 307?**

**A:** 307 is open to the public Saturday and Sunday 12-6 p.m., beginning June 30, 2018. Special events may occur at 307 during the week. To stay up to date with all our activities, visit the Sidewalk Toronto website at [www.sidewalktoronto.ca](http://www.sidewalktoronto.ca).

**Q: Where can my guide dog or service animal get food and water?**

**A:** 307 offers a water station for guide dogs and service animals. If you have trouble finding the watering station, visit our front desk for more information.

**Q: Are 307 events accessible?**

**A:** Specific events at 307 may provide ASL translation, live closed-captioning, or audio description. The accommodations we will offer for particular events can be found at the Sidewalk Toronto [website](#). If you would like to attend an event that does not provide the accommodation that supports your needs, reach out to us and let us know. We will do our best to locate and include new accommodation so you can attend.

Please note that any special request should be arranged in advance of your visit, allowing us time to make any special arrangements. Some accommodations may not be possible due to time constraints. You can reach out to our team at [307@sidewalktoronto.ca](mailto:307@sidewalktoronto.ca) should you need to make any special arrangements or have any questions about our accessibility supports.

**Q: Where can I get help if I need an answer that's not on this list?**

**A:** If you need any assistance or have additional questions or concerns, you can email us at [307@sidewalktoronto.ca](mailto:307@sidewalktoronto.ca) or find 307 staff member at any point during your on-site visit.

**RESOURCES**

- Museum of Human Rights in Canada's accessibility guide ([link](#))
- The 2017 Congress Conference Accessibility Provisions ([link](#))
- ReelAccess: A Guide to Accessible Film Festivals and Screenings ([link](#))

**FEEDBACK**

If you have any questions, requests, or feedback, please feel free to email us at [307@sidewalktoronto.ca](mailto:307@sidewalktoronto.ca).